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Sumitomo Limited Warranty Policy

Every Falken/Ohtsu tyre bearing a serial number supplied by Sumitomo Rubber Industries Ltd and/or its affiliated companies, (which is PT Sumi Rubber Indonesia), that becomes unserviceable due to possible manufacturing cause within five (5) years from the date of manufacture and during the life of its original tread, will be replaced at a cost based upon remaining tread depth. (Pro-rata)

The life of original tread is considered to have ended when the tread depth remaining reaches 1.6mm.

All damaged tyres examinations shall be made by SRI personnel or its authorized service agent.

This limited warranty does not cover unserviceable conditions due to ;

- Misalignment
- Mechanical defects of the vehicle
- Improper inflation pressure
- Misapplication
- Improper mounting/dismounting
- Wheel imbalance
- Collision/Wreck
- Road Hazards
- Impact breaks/Concussion
- Punctures
- tread cuts
- Sidewall cuts/damages
- Repair failures
- Chipping/Chunking/Tearing
- Overloading
- Fire
- Willful abuse
- Theft or Vandalism
- Racing or any competition

Nor does this limited warranty apply to ;

- Premature wear
- Irregular tread wear
- Vibration complaints after first 1.6mm of treadwear *
- Tyres with serial number cut or buffed
- Tyre with less than 1.6mm remaining tread depth
- Retread or buffed tyre

*Only new or near new tyres with a tread wear less than 1.6mm can be accepted for vibration complaints as uniformity of wear cannot be guaranteed due to difference in service conditions i.e. air pressure, alignment, braking, traction, storage, damage, irregular wear and so on.

SRI shall not be liable for any incidental charge incurred for tyre fitting and removal or wheel balancing in connection with the adjustments made under this warranty.

A handwritten signature in blue ink, appearing to read 'T. Yuze', written over a horizontal line.

Toshifumi Yuze
Senior General Manager
Technical Service